



March 14th, 2020

First, I want to express our sincere concern for everyone who has been impacted by the coronavirus. COVID-19 presents a global threat and each of us can make a difference individually with our actions. Since day one, our people and our guests have been at the heart of what we do at MTY Food Group. The health and well-being of our team and guests has always been, and continues to be, our number one priority.

You have been numerous to ask us what measures are in place to protect our people and our guests. A few of these efforts include:

- Heightened sanitation and hand washing.
- Team members devoted to full time cleaning and sanitation of all high contact areas (door handles, menus, restrooms, payment terminals, etc.)
- Reduced usage of trays and of self-service stations for cutlery and straws
- Usage of gloves when manipulating food
- Educating our team on the signs and symptoms of the coronavirus and how to stay healthy.
- Instructing our team to stay home when feeling sick.

While our restaurants are open and running as normal, we continue to monitor the situation closely and follow the guidance of the governments and health authorities, to quickly adapt and take the appropriate precautions. We will continue to do everything we can, always with the goal of creating the best guest experience possible and to give you and our teams peace of mind, regardless of how you choose to dine with us; through our dining rooms, take-out or delivery.

We are thankful to be a part of this community and privileged to serve each and every one of you. Thank you for your continued support.

Please stay safe and healthy,

Eric Lefebvre

Chief Executive Officer
MTY Food Group Inc.